Patch Management as a Service.

Keep your systems secure, compliant, and running smoothly 24/7

Do you know your average time to patch vulnerabilities?

The average time for businesses to remediate critical vulnerabilities is between 50-160 days. While the average time it takes adversaries to exploit the vulnerability is just 7 days.

Patching is more than just keeping the lights on; it's critical to the productivity and security of every organisation, and for many, it's a legal obligation.

However, tracking security vulnerabilities, testing and deploying multiple patches, and reporting outcomes takes time. At The Missing Link, our Patch Management as a Service guarantees customers can apply critical and high-risk patches within 48 hours.

We handle the whole Patch Management process from assessing your patch status, to implementing an Automated Patch Management solution.

LEARN MORE

Choose the level that suits your needs

SILVER
- Critical and high severity patches applied within 1 month
- Cross-platform support
- Third-party application patching
- Service Delivery Management
- Plus more

GOLD
- Critical and high severity patches applied within 2 weeks
- Cross-platform support
- Third-party application patching
- Service Delivery Management
- Plus more

PLATNIUM
- Critical and high severity patches applied within 48 hours
- Cross-platform support
- Third-party application patching
- Service Delivery Management
- Plus more

What are the business benefits of Patch Management as a Service?

Single Platform Visibility

Drastically reduce the complexity, staff time, and management fatigue of patching.

Improved Compliance

Free your IT departments and management to focus on more strategic activities.

Boosted Productivity

Design a good patching experience so it's less intrusive on your end users,

Greater Security

Reduce up to 80% of vulnerable exposure with minimal effort or impact on your employees.

Cross-platform

Apply software and security updates, patches and fixes across Windows, Linux and MacOS operating systems.

Stay up to Date

Ensure that you have the latest and greatest that your software and operating systems have to offer.

Keep your IT system and devices safe

Our experts in Patch Management will maintain a keen eye on your IT environment - including your operating system, endpoint and applications to ensure security patches are effectively implemented, patch compliance is maintained, and errors are fixed promptly.

We willl also proactively manage upgrades so your team is operating with maximum efficiency and security, whether they're working in your office or from a remote location.

Importantly, if a patch installation fails we'll use our incident management process to resolve it, keep your systems running and protect your people, processes and devices.

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Our Patching Process

Report
Monthly report on the patch status and errors.

1. Inventory
Inventory of hardware and software.

2. Group
Group hardware depending on risk profile etc.

3. Identify
Identify the available patches.

Pilot
Push out the patches to the pilot group and test.

Deploy
Deploy patches according to severity and device group.

Scan
Scan for vulnerabilities, if there is a tool in place.

Did you know?

Patching is a part of the **ASD Essential 8 and Cyber Essentials strategies** aimed at mitigating up to **85% of targeted attacks** on your business.

We are unique in the IT industry.

There are very few who can offer the complete solution to managing your technology like The missing Link. We do that through our three core divisions; IT & Cloud, Cyber Security and Automation.

Our clients choose us because of our reputation to consistently deliver quality, over 23 years of experience and a Customer Satisfaction Score (CSAT) consistently near 100% every month!

IT & Cloud.

Cyber Security.

Automation.
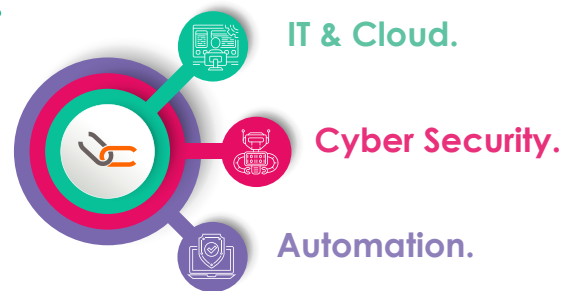
Don't leave a wide-open window for cybercriminals to exploit a vulnerability.

GET IN TOUCH   Or call   **1300 865 865**

themissinglink®

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